

# Annabelle Thomas Taylor

Software Engineer

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The heart of my development mindset is an 8-year-old girl excited to try HTML for the first time. Obstacles don't daunt me, and my drive to learn ensures that my projects will drive through rough patches on route to the final product. I believe in empathy-driven design, and I develop with accessibility in mind from wireframing to deployment. The more folks who can access applications, the more people who can use and enjoy them.

## SKILLS

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Client-side: HTML5, CSS3, JavaScript (ES6 and ES5), React

Server-side: NodeJS, Express, Mongoose, Python, Django

Databases: MongoDB, PostgreSQL, MySQL

Tools: NPM, Git, Linux, Heroku

## EXPERIENCE

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### General Assembly, Washington DC

Jan '19 - April '19

#### **Software Engineering Immersive Program**

Completed full-time, 12-week, 400+ hour immersive software engineering program.

Developed a portfolio of individually and collaboratively focused in-class projects, including:

- [A Death by the Data](#) Data visualization of character deaths in *A Game of Thrones* presented with Django and powered by a normalized PostgreSQL database.
- [Petz](#) Group MERN-stack project modeled after Facebook to connect with other pets/pet owners. Responsible for "Pet" model API and search functionality
- [Sororitree](#) MEHN-stack CRUD application to keep track of sorority lineages.
- [Valentines Generator](#) Node package built with Express and published to NPM; randomly matches a photo from an array with a computer science pickup line.
- [What the F\\*NT?!](#) Browser-based font face trivia game built with JavaScript.

### HubSpot, Cambridge MA

Jun '18 - Jan '19

#### **Associate Customer Support Representative**

Assisted over 50 patrons per week on topics such as web design, email marketing, database management, and Salesforce integrations all while maintaining a Net Promoter Score of at least 90%. Completed additional research on topics such as email deliverability and DNS setup, increasing customer satisfaction and retention.

### University of Rochester IT Center, Rochester NY

Sept '14 - Dec '15

#### **Computer Repairsperson**

Diagnosed and repaired both Mac and Windows computers for students, faculty, and staff. Common issues included operating system re-installations, data backups, malware clearance, and DMCA violations.

## EDUCATION

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- **General Assembly**, Washington DC (2019)  
Software Engineering Immersive Program
- **University of Rochester**, Rochester NY (2017)  
Bachelor of Arts (Gender, Sexuality, and Women's Studies), minor (Computer Science)